

Respimat frequently asked questions

About Respimat's new features

What are the new features of Respimat?

Respimat has been enhanced with new features to simplify everyday use. The new features include:

- a larger dose indicator that's easier to read
- better grip for easier handling
- easier cartridge replacement
- reusable inhaler for less waste.

What features of Respimat have stayed the same?

Respimat still releases the same soft mist with the same three steps for daily use. For instructions and a video demonstration on how to perform TURN, OPEN, PRESS, visit www.respimat.com.au

Why is Respimat now reusable?

Respimat is now reusable to reduce waste and to lower its environmental impact. It is important that you don't throw your inhaler away. By reusing each inhaler with 6 cartridges, you will only need 2 new inhalers per year instead of 12.

How do I know when to replace the reusable inhaler?

Each inhaler is designed to be used with 6 cartridges. You can track the number of cartridges used by ticking the circles on the inhaler's cartridge tracker. When you have used an inhaler with 6 cartridges, ask your pharmacist to dispense a new inhaler and cartridge when you fill your next script.



Track the number of cartridges used by ticking the circles on the inhaler.

Replacing the cartridge

How do I know when to replace the cartridge?

Respimat **reusable** has a larger dose indicator which shows the number of puffs remaining, so you can easily see when it's time to get a new cartridge. When the indicator turns yellow, there are 10 puffs left in the cartridge, or 5 days' worth of medicine. This is the time to get a new cartridge from the pharmacy. After you've taken the last puff, the dose indicator will turn red and the inhaler will automatically lock.

How do I remove the cartridge after it's used up?

Once the cartridge has been used up, turn the clear base half a turn and the clear base will automatically detach. Then simply pull out the cartridge to remove it.

How do I insert a new cartridge?

Insert the cartridge into the inhaler, place the inhaler on a firm surface and push down until it clicks into place. Perform TURN, OPEN, PRESS towards the ground until a cloud is visible. Then repeat TURN, OPEN, PRESS 3 more times.

For a video demonstration visit www.respimat.com.au or ask your pharmacist for help.

Have I inserted the cartridge deep enough?

If you cannot insert a cartridge, you may have accidentally turned the clear base. In that case, open the cap, press the dose release button, then insert the cartridge.

If you are replacing a cartridge, be aware that the cartridge will stick out more than the very first cartridge. Insert it until it clicks, then replace the clear base.

Troubleshooting Respimat

Why can't I press the dose-release button?

- Did you turn the clear base? If not, turn the clear base in a continuous movement until it clicks (half a turn).
- Does the dose indicator on your cartridge display a white arrow on a red background? Your cartridge is used up. Insert a new cartridge.

Why can't I turn or replace the clear base?

- Did you turn the clear base already? If the clear base has already been turned, follow steps "OPEN" and "PRESS". For full instructions on TURN, OPEN, PRESS, visit www.respimat.com.au
- Is the clear base loose and does the dose indicator on your cartridge display a white arrow on a red background? Your cartridge is used up. Insert a new cartridge.

Why won't my Respimat inhaler spray?

- Did you insert a cartridge? If not, insert a cartridge. Once your Respimat reusable is assembled, do not remove the clear base or the cartridge until the cartridge is used up.
- Did you repeat TURN, OPEN, PRESS less than three times after inserting the cartridge? Repeat TURN, OPEN, PRESS three times after inserting the cartridge. For full instructions on preparing your inhaler for first use, visit www.respimat.com.au
- Does the dose indicator on your cartridge display a white arrow on a red background? Your cartridge is used up. Insert a new cartridge.

Why does my Respimat inhaler spray automatically?

- Was the cap open when you turned the clear base? Close the cap, then turn the clear base.
- Did you press the dose-release button when turning the clear base? Close the cap, so the dose-release button is covered, then turn the clear base.
- Did you stop when turning the clear base before it clicked? Turn the clear base in a continuous movement until it clicks (half a turn).
- Was the cap open when you replaced the cartridge? Close the cap, then replace the cartridge.

Caring for Respimat

How do I clean my Respimat inhaler?

Clean the mouthpiece and the metal part inside the mouthpiece with a damp cloth or tissue only, at least once a week. Do not try and remove the mouthpiece. You can also wipe the outside of your inhaler with a damp cloth if needed.

What should I do if I haven't used my inhaler for a while?

If it's been more than 7 days since you last used the inhaler, release one puff towards the ground before inhaling your 2 puffs.

If it's been more than 21 days, repeat TURN, OPEN, PRESS towards the ground until a cloud is visible. Then repeat TURN, OPEN, PRESS 3 more times.

If you have any other questions about Respimat reusable, talk to your doctor or pharmacist, or visit www.respimat.com.au